



Better Globe, P.O.Box 410, 1502 Moss, NORWAY

Welcome to the customer terms for purchasing Better Globe Sponsor Packages and Donation Packages. These terms outline the conditions and guidelines that apply when buying these packages. By engaging in the purchase of Sponsor Packages and Donation Packages, you acknowledge and agree to abide by these terms. Please read through them carefully to ensure a clear understanding of your rights and obligations as a customer.

Purchasing Better Globe Sponsor Packages

1. Terms & Conditions

- 1.1** I have the freedom to purchase any number of Sponsor Packages from Better Globe AS (**BG**).
- 1.2** Each Sponsor Package comprises one Sponsor tree and one Donation tree.
- 1.3** When I purchase a Sponsor Package, I am provided with a purchase receipt that grants me the right to exchange it for a specific number of share options in Tree Partner Solutions AB (**TPS**) during their next share issuance. Upon exchanging trees for shares during a share issuance, TPS assumes control over the transferred trees. To ensure transparency, BG will furnish me with a comprehensive overview of each share issuance period, detailing the exact number of shares I will or have received. This will allow me to stay well-informed about the status and progress of my sponsorship.
- 1.4** I grant BG permission to utilize my BG account for monthly charges related to the purchase of Sponsor Packages. This authorization applies as long as I am actively participating in the monthly Sponsor Packages purchase program and my registered payment card fails to be charged on the preferred billing day.
- 1.5** BG reserves the right to modify the prices and content of their products and the terms associated with sponsorship. However, they are obligated to provide customers with a one-month notice prior to implementing any changes.

2. Tree Preservation, Development, and Profit Maximization

- 2.1** Better Globe Forestry (**BGF**) and TPS have established a comprehensive agreement, designating BGF as the responsible entity for the preservation and development of all trees under TPS's control. This partnership is dedicated to safeguarding and enhancing the growth of these trees on behalf of TPS's shareholders. TPS aims to maximize profits from the trees when they are harvested in the 20th year.
- 2.2** The decision regarding the sale of trees on the international market or the establishment of a factory to maximize profits through the production and export of finished products, such as furniture or parquet, lies with TPS.
- 2.3** The trees in the Sponsor Packages are planted either in one of BGF's tree plantations in Africa or with BGF's partner farmers.

3. Risk

- 3.1** **Risk Mitigation Efforts by BGF**
BGF is committed to continuously minimizing risks associated with fire, insect attacks, and other potential hazards that may affect the trees I have sponsored. BGF takes proactive measures to ensure the protection and well-being of the sponsored trees.
- 3.2** **Dividend Payments and Entitlements**
While I receive a purchase receipt that grants me the opportunity to obtain shares in TPS through their cooperative

agreement with BG, it is important to note that this does not guarantee a specific amount of dividend payments in the event of a profit within TPS. The actual dividend payments may vary based on TPS's financial performance.

3.3 **Stock Exchange Registration**

Although it is a goal for TPS to be listed on a stock exchange, this aspiration does not provide an absolute assurance of such registration. TPS's potential registration on a stock exchange is subject to various factors and conditions, and there is no guarantee that it will be achieved.

4. Reimbursement Policy

4.1 **14-Day Grace Period and Refund**

Upon purchasing, I am entitled to a 14-day grace period starting from the date of purchase. If I decide to withdraw my purchase within this period, BG will provide a full refund of the total amount paid.

4.2 **Expiry of Reimbursement Rights**

After the 14-day grace period mentioned in *paragraph 4.1*, I no longer have the right to request a refund. Any refund requests made beyond this period will not be processed or honored.

4.3 **Non-Entitlement to Buyback**

I do not have the right to demand that BGF repurchases the Sponsor Packages I have purchased. Once the purchase is made, there is no provision for BGF to buy back the Sponsor Packages from me.

Purchasing Donation Packages

1. Terms & Conditions

By purchasing Better Globe (BG) Donation Packages, I am actively contributing to the fight against poverty and supporting the following initiatives:

- 1.1 **Tree planting:** I am actively involved in improving the environment in Africa and globally by supporting tree planting efforts.
- 1.2 **Agriculture:** I am helping to increase the income of impoverished farmers in Africa, who constitute nearly 70% of the population, by providing micro-financing opportunities.
- 1.3 **Education:** I am supporting Child Africa, a non-governmental organization (NGO), in constructing schools and facilitating free education for more children in Africa.

To participate in the donation program, I can purchase a Donation Package. By becoming an active member, I commit to automatically purchasing at least one donation package each month. To manage my preferences, I have the flexibility to log in to www.betterglobe.com at any time and enable or disable the monthly purchase option.

A Donation Package includes the following components:

- **2 Sponsor Packages:** Each Sponsor Package entitles me to receive share options in TPS.
- **2.5 Euros allocation:** This amount is dedicated to funding the construction of schools through the NGO Child Africa.
- **2.5 Euros allocation:** This amount is allocated towards micro-financing initiatives for impoverished farmers.

By participating in the monthly donation program, I authorize BG to charge my BG account for the monthly donation amount. This authorization remains valid as long as I am an active participant in the program. In the event that my registered payment card fails to be charged on the preferred billing day, BG is authorized to use my BG account as an alternative payment method.

2. Ceasing the Agreement

2.1 **Flexibility to Cancel and Reactivate**

I have the freedom to cancel my monthly purchase of Donation Packages at any time. Additionally, I can reactivate the monthly purchase through my customer pages whenever I choose to do so.

2.2 **Entitlement to Share Options**

Regardless of my activity in the donation program, I am entitled to receive share options from TPS. This entitlement remains unaffected by any changes in my participation status.

2.3 **Continued Access to Customer Pages**

I will always have access to my customer pages, allowing me to manage my account and access relevant information, irrespective of my decision to purchase monthly donation packages.

3. Reimbursement Policy

3.1 14-Day Grace Period and Refund

Upon purchasing a Donation Package, I am granted a 14-day grace period. If I am dissatisfied with my purchase within this period, BG offers a refund of the cost of the Donation Package(s). However, after the 14-day grace period has elapsed, no refund claims can be made.

Recurring Purchases / Subscription

1. Subscription

1.1 **Flexibility to Sign Up and Cancel**

I have the freedom to sign up for or cancel a subscription with BG at any time. This includes enrolling in automatic monthly purchases of Sponsor Packages and Donation Packages. By signing up for auto purchases, I consent to BG charging the card I have registered as the preferred payment method on their website.

1.2 **Payment Reminder and Multiple Accounts**

Prior to each monthly auto purchase, I will receive a payment reminder between 10-14 days in advance. In the case of multiple accounts registered under the same email address, I will receive only one payment reminder email encompassing all my accounts. It is my responsibility to manage each registered account accordingly.

1.3 **Canceling Auto Purchases**

I retain the right to cancel any auto purchase for a specific product at any time. To do so, I can log in to BG's website and modify the settings under the "Products" menu. To ensure a successful cancellation, I must request the cancellation at least one day before the scheduled processing date to avoid being charged.

1.4 **14-Day Grace Period and Refunds**

For any auto purchase, I have a 14-day grace period. If I choose to cancel the purchase within this timeframe, I must contact support@betterglobe.com within 14 days. In the email, I need to request a cancellation of the order and a refund, providing the order ID and my customer ID as references.

1.5 **Responsibility for Managing Recurring Purchases**

I am solely responsible for enabling or disabling the recurring purchase option on all my BG accounts. It is my responsibility to ensure that the desired settings are applied to each account accordingly.

1.6 **Accessing Purchase Receipts**

I can find all receipts for my purchases on BG's website under "Account Management > Purchase Overview". Additionally, purchase receipts are also sent to me via email.

1.7 **Card Expiry and Updates**

If my card is about to expire or encounters issues during an auto purchase, BG will send me an email notification. It is my sole responsibility to follow up on these notifications, remove expired cards, and add new cards for future use. I can update my card details by logging in to BG's website and accessing "Account Management > My Account".

1.8 **Email Communication**

BG cannot be held responsible if email receipts and other messages end up in my spam folder or are lost through other means. It is my responsibility to ensure proper email management and check all relevant folders for BG's correspondence.

1.9 **Card Security**

BG does not retain my card information within their system. Card details are stored securely in BG's payment provider's system, which adheres to stringent security measures and has obtained necessary approvals from relevant authorities.

Customer Data

1. My Customer Information

1.1 **Provision of Accurate Information**

In compliance with tax authorities and banks' requirements, BG may be obligated to provide customer information upon request. By becoming or being a customer of BG, I acknowledge the importance of providing accurate and truthful information about myself. It is my responsibility to keep my account updated on BG's website under "Account Management > My Account". Failure to do so may lead to declined payments and a lack of communication and updates from BG.

1.2 **Email Communication**

Email is BG's primary communication channel. I agree to maintain an updated email address on my BG account to ensure effective and timely communication from BG.

1.3 **Security of Sensitive Data**

Sensitive data, such as passwords, is subject to high-level encryption and hashing, ensuring its confidentiality. This means that sensitive data cannot be retrieved or accessed in any way.

1.4 **Sharing Non-Sensitive Information**

BG may share non-sensitive customer information with its sellers for follow-up purposes. However, this sharing is limited to non-sensitive data and aims to provide appropriate support and assistance.

1.5 **Customer Data Protection**

BG values the privacy and confidentiality of customer data. As a general policy, BG does not share, sell, or disclose any customer data to third parties. However, there are a few exceptions:

- a) **Registration with Payment Solution Provider:** To ensure proper card identification, BG registers certain customer data points, such as name and email, with its payment solution provider. This registration is solely for the purpose of associating specific cards with their respective customers and facilitating secure transactions.
- b) **Shareholder Information Sharing with TPS:** In compliance with legal requirements for registration in the share book, BG shares necessary shareholder information with TPS. This sharing is limited to the extent required by law and serves the purpose of fulfilling regulatory obligations.

Rest assured that BG maintains strict safeguards to protect customer data and adheres to applicable privacy regulations.

Disclaimer

Prospective buyers of Better Globe AS products and their professional advisors are advised to carefully review all available materials related to Better Globe AS products, the marketing plan, and any other relevant information pertaining to the Terms & Conditions, company websites, or brochures. Better Globe AS will provide prospective buyers and their professional advisors with the opportunity to ask questions and obtain additional information from company officers to verify the accuracy of the information presented in the Terms & Conditions, company websites, or brochures, to the extent reasonably feasible.

Please be aware that future prospective dividends are subject to various risks and uncertainties. The actual results in the future may differ materially from those described in the future prospective statements due to the risk factors mentioned above and the matters outlined or referred to in the Terms & Conditions, company websites, or brochures in general. It is advisable to carefully consider these factors and seek professional advice before making any investment decisions.

The Terms & Conditions, as well as the information presented on company websites or brochures, have been prepared by the directors of the Company. To the best of their knowledge, all information provided is accurate as of the date stated. The directors take responsibility for the information contained herein but do not accept any responsibility for perceived omissions. The directors, on a personal level, do not assume liability for any losses incurred by buyers or subscribers resulting from the purchase of "Donation packages" or "Sponsor Packages" purchases, or any losses arising from the subsequent sale of such products.

Neither the Company nor the directors assume responsibility for any form of consequential loss, whether actual or perceived, experienced by any buyer, subscriber, or potential subscriber as a result of their decision to subscribe or not to subscribe to products offered by the Company. It is important to note that Better Globe AS does not provide financial or investment advice and is not a financial advisor. Therefore, it is recommended that individuals seek independent financial advice tailored to their specific needs and circumstances before making any purchasing decisions.

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